

Eversource Public Notice 03/28/2016:

As a community served by Eversource's Bedford Area Work Center, an Eversource electric system reliability initiative soon to be taking place in Webster.

Utility Data Contractors (UDC), an authorized Eversource contractor, is partnering with Eversource throughout its service territory to help provide greater reliability to customers. UDC's work focuses on supporting Eversource's new advanced technology outage management system. Workers will be using geographic information system (GIS) data to link individual pole-top transformers with their corresponding customer electric meter. In the future, this technology will help Eversource to more quickly identify and respond to an outage in your community.

In most cases, UDC can readily determine which customer meters are connected to specific system equipment from the street without going on a customer's property; however, in a very small percentage of cases, workers may need to access the property to complete the process. In these instances, they will leave a door hanger letting the customer know that they came onto their property (see attachment below). In addition, the words "Eversource Contractor" will be marked on each vehicle and UDC workers will carry authorized ID badges. *If these identifiers are not seen, please contact Eversource right away at 1-800-662-7764.*

This is a multi-step project, so contractors may be seen in a community multiple times over the course of the next several months. Eversource expects work to be completed in this area late September. Please know that workers will be progressing as quickly and safely as possible in each neighborhood.



Hello!

You may have noticed
representatives from UDC
were at your property today.

UDC is an authorized Eversource contractor
that is partnering with Eversource to
provide greater electric service reliability
to our New Hampshire customers.

Our UDC partner is in your neighborhood
conducting a field review of equipment
so we can continue to provide excellent
customer service.

This notification is being provided to you
as a courtesy, and requires no follow-up
on your part. If you have any questions,
please contact us at **800-662-7764**.

EVERSOURCE

